

### Overview:

The two-day instructor led course focuses on the Advanced features of the Zultys MX250 IP PBX, Zultys peripherals and third party IP telephone integration. Upon completion of this training course, delegates will be able to configure and integrate medium to large, feature rich Zultys IP solutions.

### Target Audience:

This training event is primarily of benefit to engineering staff of Zultys resellers who have completed ZCSE Part 1 and wish to learn how to demonstrate and install the advanced features of Zultys systems.

### Objectives:

- To be self sufficient in planning, building, configuring and maintaining medium to large Zultys PBX networks.

### Course Content:

#### Battery Backup

- Connecting Zultys devices to BPS

#### MX Cluster

- Building Non Resilient and resilient Clusters
- Integration XRS12 Metallic Relay switch

#### MX Group

- Creating an MX Group
- Managing MX Groups

#### Inbound Call Centre

- Creating ACD Queues
- Assigning Members and Supervisors
- Queue Overflow rules
- Recording Queue announcements
- Supervisor monitoring
- Wallboard

#### Call Recording

- Call Recording Profiles
- Retrieving & playing Call Recordings
- Managing Call Recordings

#### Archiving

- Installing Archive Server Software
- Setting up Archive policies

#### Exchange Server Integration

- Installing Exchange Connector Software
- Configuring Exchange Integration

#### External Messaging

- Integrating with 3<sup>rd</sup> Party IM Servers (MSN, Yahoo)

#### Third Party Phones

- Polycom Phone Integration
- Aastra Phone Integration
- Hitachi WiFi Phone Integration

#### Advanced Troubleshooting

- Advanced Syslog monitoring and Integration

### Course Prerequisites:

All delegates to have attended and completed the ZCSE Part 1 course.

### Testing and Certification:

Recommended as preparation for exam(s)

- None at Present

**ZCSE**

For more information, or to book your course, please contact us on 01256 347460

Email: [info@siracom.com](mailto:info@siracom.com)

Siracom Ltd, Unit T, The Loddon Business Centre  
Roentgen Road, Basingstoke, Hampshire, RG24 8NG

<http://www.siracom.com>

**£400  
Per Delegate**

# **Terms & Conditions**

## **1. Cancellation and Transfer**

The Purchaser agrees to pay the following charges to Siracom Ltd in the Event that for whatever reason a Delegate fails to attend, withdraws or transfers from a course without providing at least twenty (20) working days' written notice prior to the schedule start of the course. In this respect, a cancellation fee refers to a specific course date and therefore a transfer to a later course counts as a cancellation.

### **Written Notice of Cancellation or Transfer**

11-20 working days: 50% of course fee

0-10 working days: 100% of course fee

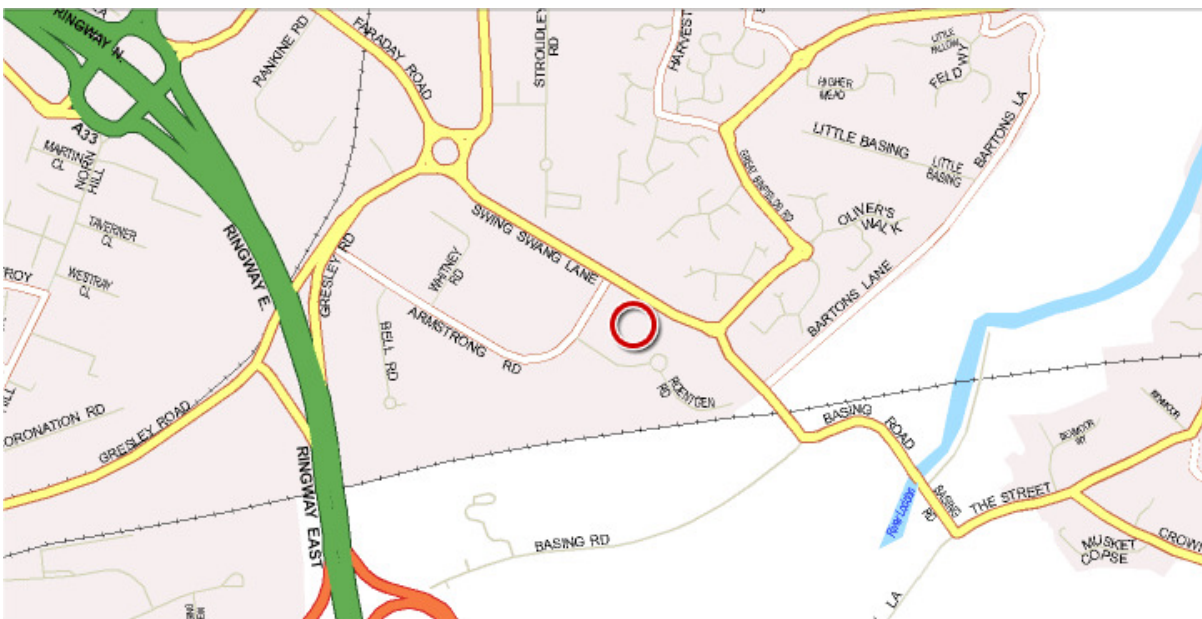
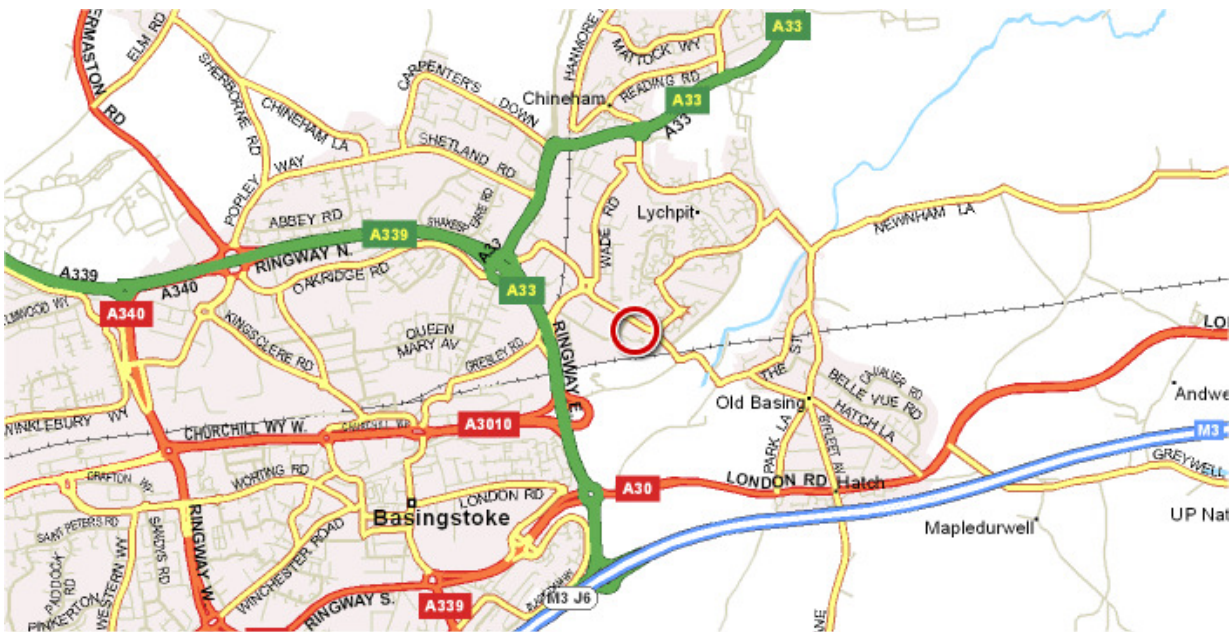
## **2. Payment Terms**

Unless otherwise stipulated by Siracom Ltd, fees for all scheduled courses are payable by the Purchaser twenty (20) working days prior to course commencement, or at time of order where this is less than twenty (20) working days before course commencement. If we do not receive payment we reserve the right to cancel the course booking.

# Directions

Siracom Ltd.  
Unit T  
The Loddon Centre  
Roentgen Road  
Basingstoke  
RG24 8NG  
United Kingdom

Tel: +44-1256-347560



## Hotels in Area



Total distance: **2.52** miles (**4.06** km)

### **Holiday Inn Basingstoke**

Grove Road  
Basingstoke  
Hampshire  
RG21 3EE

Tel +44-870-400-9670



Total distance: **1.35** miles (**2.17** km)

### **Hampshire Centrecourt**

Centre Drive  
Chineham  
Basingstoke  
Hampshire  
RG24 8FY

Tel: +44-1256-319-700

Email:



Total distance: **3.09** miles (**4.97** km)

### **Apollo Hotel**

Aldermaston Roundabout Basingstoke  
Hampshire  
RG24 9NU

Tel: +44-1256-796-700

Email: [reservations@apollohotels.com](mailto:reservations@apollohotels.com)



Total distance: **5.12** miles (**8.24** km)

**Hanover International Hotel**

Hook  
Basingstoke  
Hampshire  
RG27 9JS

Tel: +44-1256-764161

Email: [basinstokecountry@paramount-hotels.co.uk](mailto:basinstokecountry@paramount-hotels.co.uk)



Total distance: **2.24** miles (**3.60** km)

**Hilton Basingstoke**

Old Common Road  
Black Dam  
Basingstoke  
Hampshire  
RG21 3PR

Tel: +44-1256-460460



Total distance: **3.26** miles (**5.25** km)

**Audleys Wood Hotel**

Alton Road  
Basingstoke  
RG25 2JT

Tel: +44-1256-817-555

Email: [info@audleyswood.com](mailto:info@audleyswood.com)